



To All Boston Area Vendors:

The process for purchasing and installation of your GPS units is as follows:

- 1) Fill out the appropriate paperwork for the number of tracking units that you will need.
- 2) Fill out the Credit Application providing all information and co-signer information (if necessary)
- 3) Please complete the shipping/billing sheet.
- 4) Submit all pages of the application, shipping doc and credit application to Brenda Syzonenko at brenda_syzonenko@trimble.com or 408-954-6743 with a subsequent confirmation email to make sure the paperwork is received.
- 5) Once the application is processed and your unit(s) has been provisioned, activated and testing it will be shipped to you. Please DO NOT open this package! The contents need to be kept intact and missing parts will only delay your installation and completion of this requirement.
- 6) An installer will contact you with regards to the installation date/time.
- 7) Logins and passwords will be provided via email.

Contact information:

Application questions: Brenda Syzonenko brenda_syzonenko@trimble.com

Support issues: 877-428-7623 or there is an **online chat right on the product.**

Customer Service issues: (Primary) Brock Zylstra 480-940-6502 or

(Backup) Bahareh Tabrizi 408-456-6666

Please allow 10 to 14 days for delivery.

There are free training tutorials available which you will be provided information on when your order is shipped.

Thank you,

TRIMBLE NAVIGATION LTD